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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

• APPLICANT: Darrell Shively, et al.

• SERIAL NO.: 09/410,511

FILING DATE: September 30, 1999

TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER

EXAMINER: Blair, Douglas B.

ART UNIT: 2142

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington, DC 20231, on the date printed below:

Date: 1-9-03

Name: *Diane Morse*
Diane Morse

RESPONSE TO OFFICE ACTION

BOX NON-FEE AMENDMENT
COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Dear Sir:

This paper is in response to the Office Action dated October 9, 2002. Please consider the following.